



NEW APPLICATION



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2015 DEC 23 P 12: 20

AZ CORP COMMISSION  
DOCKET CONTROL

December 23, 2015

Docket Control  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

**RE: Frontier Communications Online and Long Distance Inc.  
Docket No.: T-20681A**

T-20681A-15-0420

Dear Corporation Commissioners and Staff:

Enclosed please find an original and thirteen copies of the tariff filing for Frontier Communications Online and Long Distance Inc. (Frontier) for review and approval.

The purpose of this filing is to include Business customers in the Frontier Basic Long Distance Service and introduce Citizens Business Long Distance and Frontier Business Long Distance Plan.

It is respectfully requested that this tariff become effective on January 24, 2016.

An additional copy of this filing is also enclosed. Please stamp this copy received and return it in the enclosed stamped, self-addressed envelope.

Please return approved stamped tariff sheets to:

Frontier Communications  
Linda Saldaña  
9260 E. Stockton Blvd.  
Elk Grove, CA 95624

Please direct any questions or notifications of action taken on this tariff filing to Kirk Lee at (425) 261-5855.

Sincerely,

R. Kirk Lee  
Manager, Government & External Affairs

RKL: lms  
Enclosures

Arizona Corporation Commission

DOCKETED

DEC 23 2015

DOCKETED BY	
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**CHECK SHEET**

The pages of this tariff, as listed below, are effective as of the date shown. Revised sheets contain all changes from the original tariff that are in effect as of the date indicated.

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
Title	Original	30	Original	<b>55.5</b>	<b>Original*</b>
<b>1</b>	<b>9<sup>th</sup> Revised*</b>	31	Original	<b>55.6</b>	<b>Original*</b>
2	2 <sup>nd</sup> Revised	32	1 <sup>st</sup> Revised	56	1 <sup>st</sup> Revised
<b>3</b>	<b>8<sup>th</sup> Revised*</b>	33	Original	57	1 <sup>st</sup> Revised
4	Original	34	Original	58	1 <sup>st</sup> Revised
5	Original	35	Original	59	1 <sup>st</sup> Revised
6	Original	36	Original	60	1 <sup>st</sup> Revised
7	1 <sup>st</sup> Revised	37	Original	61	1 <sup>st</sup> Revised
8	1 <sup>st</sup> Revised	38	Original	62	1 <sup>st</sup> Revised
9	Original	39	Original	63	Original
10	Original	40	1 <sup>st</sup> Revised	64	1 <sup>st</sup> Revised
11	Original	41	Original	65	1 <sup>st</sup> Revised
12	Original	42	Original	66	Original
13	Original	43	Original	67	1 <sup>st</sup> Revised
14	Original	44	Original	68	1 <sup>st</sup> Revised
15	Original	45	Original	<b>69</b>	<b>2<sup>nd</sup> Revised*</b>
16	Original	46	Original	<b>69.A</b>	<b>Original*</b>
17	1 <sup>st</sup> Revised	47	Original	<b>69.1</b>	<b>1<sup>st</sup> Revised*</b>
18	Original	48	Original	<b>69.2</b>	<b>1<sup>st</sup> Revised*</b>
19	Original	49	Original	<b>69.3</b>	<b>2<sup>nd</sup> Revised*</b>
20	Original	50	Original	<b>69.4</b>	<b>1<sup>st</sup> Revised*</b>
21	1 <sup>st</sup> Revised	51	Original	<b>69.5</b>	<b>1<sup>st</sup> Revised*</b>
22	Original	52	Original	69.6	Original
23	Original	53	Original	70	1 <sup>st</sup> Revised
24	Original	54	Original	71	1 <sup>st</sup> Revised
25	Original	55	1 <sup>st</sup> Revised	72	Original
26	Original	55.1	Original	73	Original
27	Original	55.2	Original	74	Original
28	Original	<b>55.3</b>	<b>1<sup>st</sup> Revised*</b>	75	Original
29	Original	<b>55.4</b>	<b>Original*</b>		

\* Indicates pages included with this filing.

**CHECK SHEET, (Cont'd.)**

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
151	Original	181	Original	211	1 <sup>st</sup> Revised
152	Original	182	Original	212	1 <sup>st</sup> Revised
153	Original	183	Original	213	1 <sup>st</sup> Revised
154	Original	184	Original	214	1 <sup>st</sup> Revised
155	Original	185	Original	215	1 <sup>st</sup> Revised
156	Original	186	Original	216	Original
157	Original	187	Original	217	Original
158	Original	188	Original	218	1 <sup>st</sup> Revised
159	Original	189	Original	219	2 <sup>nd</sup> Revised
160	1 <sup>st</sup> Revised	190	Original	<b>220</b>	<b>Original*</b>
161	Original	191	Original		
162	Original	192	Original		
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166	Original	196	Original		
167	Original	197	Original		
168	Original	198	Original		
169	1 <sup>st</sup> Revised	199	Original		
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176	Original	206	Original		
177	Original	207	Original		
178	Original	208	Original		
179	original	209	1 <sup>st</sup> Revised		
180	Original	210	1 <sup>st</sup> Revised		

\* - Indicates pages included with this filing.

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.12 Frontier Digital State Unlimited (Cont'd)**

**C. Monthly Recurring Charges**

The Monthly Recurring Charge (MRC) for Frontier Digital State Unlimited is billed in advance. If a new customer to Frontier Digital State Unlimited enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one, two, or three-year term commitment will be given a 5% credit per month for the length of the contract. A \$200 termination fee will be imposed if the customer cancels before the end of the term.

**3.6.13 Frontier Digital Phone Unlimited Service**

**A. General Description**

Frontier Digital Phone Unlimited Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier On-Line and Long Distance is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Unlimited Service or the Digital Phone Unlimited Plus Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Unlimited Service option.

**B. Rates and Charges**

Frontier Digital Phone Unlimited Service calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night 12:00 AM Saturday through 11:59 PM on Sunday
E= Evening	5:00 PM - 11:59PM	
N= Night	12:00 AM - 7:59AM	

(M) Material relocated from Page 69.

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

(N)

**3.6.13 Frontier Digital Phone Unlimited Service (Cont'd.)**

(M)

**C. Usage Charges**

With the Frontier Digital Phone Unlimited Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Unlimited Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Unlimited Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Unlimited Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Unlimited Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Unlimited Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an Frontier On-line and Long Distance plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

(M)

(M) Material relocated from Page 69.1.

(N)

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

- 3.6 Optional Residential Services, (Cont'd.)** (N)
- 3.6.13 Frontier Digital Phone Unlimited Service (Cont'd.)** (M)
- C. Usage Charges (Cont'd)**
- On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Unlimited Service plan option will automatically be removed from the main line and thus the customer's account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to Frontier Online and Long Distance but continues to have service on the main billing number on the account provided by Frontier Online and Long Distance, casual calling rates on the additional line(s) will apply.
- 8xx inbound products may be used in conjunction with Frontier Digital Phone Unlimited Service, where available. (M)
- 3.6.14 Residential Simple Rate Plan** (M)(T)
- A. General Description** (N)
- Residential Simple Rate Plan is available to residential customers who subscribe to this plan or who default to this plan. (M)
- B. Usage Charges** (T)
- All calls are billed in one-minute increments. Fractional minutes are calculated to the next higher minute. If computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent.
- All international calls are rated at the residential 1+ international service as provided in the Company's International Price List. (M)
- (M) Item 3.6.13 relocated from Page 69.2. (N)
- (M) Item 3.6.14 relocated from Page 69.3. (N)

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

(N)

**3.6.15 Frontier Digital Phone Essentials**

(M)

**A. General Description**

(N)

Frontier Digital Phone Essentials a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Online and Long Distance is required to subscribe to Frontier Digital Essentials. This plan is available in conjunction with the Frontier Digital Phone Essentials plan offered by the associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Essentials options.

(M)

Frontier Digital Essentials calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

**B. Usage Charges**

(T)

With the Frontier Digital Essentials, usage is available in a 30-minute block of time. THE BOT is applied at the line level. The Monthly Recurring Charge (MRC) for the 30 minute BOT for the Frontier Digital Phone Essentials can be found in the Frontier Online and Long Distance tariff. Any intrastate usage above the allotted 30 minutes block of time will be subject to an overage rate that can be found in the rate section of this tariff. Unused minutes can be accumulated up to a maximum of 500 minutes that will expire after 12 months. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. The 30 minutes BOT includes all domestic calling with the exception of toll free, long distance directory assistance, or international termination of 1+ dialed calls. Canadian calls will not be part of the 30 minutes and will be rated separately.

International rates for this product are found in the International Product Guide of Frontier Online and Long Distance, Inc.

(M)

(M) Material relocated from Page 69.2.

(N)

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.4 In State out of State Calling Plan, (Cont'd.)**

**C. Usage Rates - Maximum**

Usage Rates are determined according to the Term Commitment selected by the Customer.

**1. Switched Access Outbound Rates**

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.240	\$0.240	\$0.240

**2. Switched Access Inbound (Toll Free) Rates**

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.240	\$0.240	\$0.240

**3.7.5 Business Cents**

(M)(T)

**A. General Description**

(N)

Business Cents is a long distance service which provides business customers with per minute rates for both their inbound (800) and outbound (1+) usage. Business Cents customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Business Cents customer's designated location by users dialing 1 plus the Business Cents customer's 800 telephone number. Business Cents calls are based on the length of the call. The customer's Business Cents service is charged at the applicable rates per minute based on the Business Cents product option selected. Business Cents switched 1+ and 800 calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

(M)

(M)

(M) Frontier Digital Phone Unlimited Service relocated to Page 55.3.

(N)

(M) Item 3.7.5 relocated from Page 69.3.

(N)



**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.6 OneVoice Nationwide**

(M)

**A. General Description**

OneVoice Nationwide is a flat-rated non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Online and Long Distance Inc., required to subscribe to the OneVoice Nationwide. This product is only available in conjunction with the OneVoice plan from the Frontier ILEC Companies Tariff.

**B. Usage Charges**

OneVoice Nationwide long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data calls are billed in full minute increments. Call segments will be rounded to the next full increment. Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non-OneVoice Nationwide service with charges for local and long distance calling. OneVoice Nationwide is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

**C. Monthly Charges**

The Monthly Recurring Charge (MRC) for OneVoice Nationwide can be found in the Frontier Online and Long Distance Inc., Domestic Price List.

If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

(M)

(M) Frontier Digital Phone Unlimited Service relocated to Page 55.4.

(N)

(M) OneVoice Nationwide relocated from Page 69.4.

(N)

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.7 OneVoice 100**

(M)

**A. General Description**

OneVoice 100 a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Online and Long Distance Inc., is required to subscribe to OneVoice. This plan is available in conjunction with the OneVoice plan offered by the associated LEC. OneVoice 100 calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week. A monthly recurring charge for the plan can be found in the Frontier Online and Long Distance Inc., Domestic Price List.

**B. Usage Charges**

OneVoice 100 excludes toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. With the One Voice 100, usage is available in a 100-minute block of time (BOT). The BOT is applied at the line level. Any domestic 1+ usage above the allotted 100 minutes block of time will be subject to an overage rate that can be found in the rate section of this tariff. Overage calls will be billed with 30 second initial and 6 second increments. Call segments will be rounded to the next full minute increment. Unused minutes will not roll over to the next month. These calls will be billed in full minute increments.

Data calls are not included in the OneVoice 100 plan. Data calls will be billed at a rate specified in the Tariff.

(M)

(M) Frontier Digital Phone Essentials relocated to Page 55.6.

(N)

(M) OneVoice 100 relocated from Page 69.5.

(N)

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.8 Citizens Business Long Distance**

(N)

**A. General Description**

Citizens Business Long Distance 1+ and Toll free long distance plan that offers the Business Customer a simplified rate structure with reduced rates for volume and/or term commitments. Citizens Business Long Distance is a jurisdictionally integrated rate plan and must be ordered in conjunction with the interstate plan of the same name. The interstate portion of Citizens Business Long Distance is located in the Frontier Online and Long Distance Domestic Price List.

A customer may commit to a 2-year term of service, a 1-year term of service, or make no term commitment. A customer may commit to a minimum spending of \$1000 per month, \$500 per month, or make no minimum spending commitment. Both interstate and intrastate billing are counted toward meeting the minimum spending commitment. The Monthly Recurring charge for the plan is located in the Domestic Price List.

**3.7.9 Frontier Business Long Distance Plan**

**A. General Description**

Frontier Business Long Distance Plan is a non-distance sensitive, flat rated, outbound switched access service offered to 1 +business customers. Calls are rated at 6 second increments with an initial 18 second requirement. Any fraction of a minute will be rounded up to the next whole increment. There is a monthly recurring charge that is in the Interstate Domestic Price List.

(N)

(M) Business Cents relocated to Page 69.

(N)

(M) Residential Simple Rate Plan relocated to Page 55.5.

(N)

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

(M)

(M)

(M) OneVoice Nationwide relocated to page 69.1

(N)

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.8 Optional Residential and Business Services**

**3.8.1 Frontier Basic Long Distance Service**

**A. General Description**

Frontier Basic Long Distance Service is the basic long distance service offered to residential and business customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

(M)

(C)

(M)

(M) OneVoice 100 relocated to Page 69.2.

(N)

**SECTION 7 – CURRENT RATES, (Cont'd.)**

**7.28 Citizens Business Long Distance**

**7.28.1 Rates and Charges**

1+ and Toll Free

	No Term	1 year	2 year
\$0	.11	.1075	.1050
Over %00	.1075	.1050	.1025
Over 1000	.1050	.1025	.10

**7.29 Frontier Business Long Distance Plan**

**7.28.1 Rates and Charges**

Per Minute

Outbound (1+) Interstate	\$0.07
Canadian Calls	\$0.07

(N)

(N)